

GRI Data

Environmental

	Unit	2019	2020	2021
Energy Consumption				
Total direct energy used	GWh	40.10	44.12	42.50
Network	GWh	34.31	38.56	37.51
Fleet	GWh	5.76	5.54	4.97
Buildings	GWh	0.03	0.02	0.02
Total indirect energy used	GWh	267.84	281.94	297.21
Network	GWh	260.93	276.40	292.23
Buildings	GWh	6.91	5.54	4.98
Total energy consumption	GWh	315.88	329.18	341.01
Energy use per end use customer	KWh/customer	28.00	31.53	33.05
Solar power generated (Network)	GWh	0.08	0.08	0.01
Carbon Emissions				
Total Scope 1 emissions	Tonnes CO ₂ e	9763.92	10750.88	10345.14
Network	Tonnes CO ₂ e	8363.12	9400.67	9143.53
Fleet vehicles	Tonnes CO ₂ e	1394.03	1345.61	1197.23

	Unit	2019	2020	2021
Building	Tonnes CO ₂ e	6.77	4.60	4.38
Total Scope 2 emissions	Tonnes CO ₂ e	174044.00	185745.74	196776.12
Network	Tonnes CO ₂ e	169552.50	182094.88	193478.86
Buildings	Tonnes CO ₂ e	4491.50	3650.86	3297.26
Total Scope 3 emissions	Tonnes CO ₂ e	1638.03	734.70	332.79
Air travel	Tonnes CO ₂ e	802.67	162.75	24.85
Leased vehicles	Tonnes CO ₂ e	835.36	571.95	307.94
Total carbon emissions	Tonnes CO ₂ e	185445.95	197231.32	207454.05
Carbon emission per customer	Tonnes CO ₂ e/customer	0.016	0.019	0.020
Carbon intensity per data usage	Tonnes CO ₂ e/terabyte	0.14	0.11	0.09
Other environment indicators				
E-waste collected	Tonnes	30	47	162
Municipal waste	Tonnes	281	251	148
Water consumption	m ³	93770	78856	68435

GRI Data

Social

	Unit	2019	2020	2021
Gender				
Male	Numbers	777	733	720
Female	Numbers	758	740	718
Total	Numbers	1535	1473	1438
Race				
Bumi	%	2	2	2
Malay	%	29	29	30
Chinese	%	51	51	50
Indian	%	15	15	14
Others	%	3	3	4
Age				
20-29	%	15.8	14.5	13.1
30-39	%	43.0	40.9	39.8
40-49	%	34.1	36.0	38.8
50-59	%	7.0	8.3	8.1
> 60	%	0.1	0.3	0.2

	Unit	2019	2020	2021
Other indicators				
% of women in leadership ¹	%	46	47	45
Employee Effectiveness Index Score (EEIS)	%	65	71	N/A EEIS has been replaced with Pulse Survey
Lost Time Injury Frequency ²	No/Million hours	0	0	0
% of employees under bargaining agreement	%	33	30	30
Average training hours per employee	Hours	51.3	59.8	52.6
Turnover (Male) ⁴	Numbers	122.0	107.0	104.0
Turnover (Female) ⁴	Numbers	113.0	135.0	87.0

¹ Up to CXO-2 level managers.

² LTIF is based on 9 working hours x actual working days in a year (minus leave and public holidays) x number of employees.

³ Based on the total training hours divided by number of Digi permanent employees. For the 2021 learning hours, it also includes the unaccounted learning hours from 1 October 2020 to 31 December 2020. Only online learning hours were accounted in.

⁴ This includes Digi employees, voluntary and involuntary resignation.

GRI Data

Governance

	Unit	2019	2020	2021
Anti-Corruption				
Material Cases of Corruption	Number	0	0	0
Supply Chain Sustainability				
New Signed Agreement on Business Conduct	Number	111	130	179
Inspections conducted	Number	460	511	510
Incidents of major non-compliance	Number	9	5	16
Incidents of minor non-compliance	Number	203	194	45
Contractors suspended <6 months	Number	0	0	0
Contractors terminated	Number	1	3	2
Fatalities	Number	0	0	0
Supplier training	Hours	2594	2426	5635